



casadevall group

Privacy Policy

Casadevall Group

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Contents

Contents	1
Privacy policy.....	2
1. Data Controller	2
2. Personal Data Collected	2
3. Web Analytics	3
4. Purposes of Processing	3
5. Data Retention	4
6. Disclosure of Personal data	4
7. International Data Transfers.....	4
8. Data Subject Rights	5
9. Security Measures	5
10. Change to this Privacy Policy.....	6

Privacy policy

Casadevall Group S.L. is committed to protecting the personal data and privacy of users visiting this website and to ensuring a safe, transparent and secure browsing experience.

This Privacy Policy applies exclusively to this website and governs the collection and processing of personal data carried out through it.

This policy has been prepared in accordance with Regulation (EU) 2016/679 of 27 April 2016 (General Data Protection Regulation or “GDPR”) and any other applicable data protection legislation.

1. Data Controller

Users are informed that any personal data provided through this website will be processed by CASADEVALL GROUP as Data Controller.

The contact details of the Data Controller are as follows:

- **Company Name:** Casadevall Group HQ S.L.
- **Address:** Carrer dels Fusters, 3-7, 08110, Montcada i Reixach, Barcelona, Spain
- **CIF:** ESB64549512
- **Email:** privacy@casadevallgroup.com

2. Personal Data Collected

Casadevall Group only collects the personal data voluntarily provided by users through the forms available on this website, as well as any information strictly necessary to ensure the proper functioning and security of the website.

The personal data processed may include:

- Name
- Telephone number
- Information contained in the message submitted through the contact form

Personal data will be processed with the utmost confidentiality and in accordance with the principles established by the GDPR.

This website is not intended to collect personal data from minors. If personal data relating to a minor is provided without the consent of a parent or legal guardian, CASADEVALL GROUP reserves the right to delete such information as soon as it becomes aware of the situation.

3. Web Analytics

This website does not use analytics cookies or any other equivalent technologies intended to track or individually identify users during their browsing activity.

In order to obtain aggregated information about the use of the website and to improve the user experience, CASADEVALL GROUP uses **Umami**, a web analytics tool designed to operate in a privacy-friendly manner.

Umami provides statistical information regarding the use of the website, such as the number of visits received, the most visited pages, forms submitted, and other interactions carried out on the website.

The information collected is used exclusively for statistical, maintenance, and website improvement purposes.

The metrics obtained through Umami are aggregated and are not intended to identify individual users, create commercial profiles, or perform personalized tracking of browsing activity. Furthermore, the tool does not use cookies to provide its web analytics functionalities.

For this reason, this website does not require a separate Cookie Policy or the implementation of a cookie consent banner for analytics purposes, as it does not use cookies or similar technologies that require consent. Nevertheless, CASADEVALL GROUP provides transparent information regarding the use of this analytics tool through this Privacy Policy.

4. Purposes of Processing

Purpose: Management of communications and enquiries submitted through the contact form.

Legal Basis: Legitimate interest of CASADEVALL GROUP in responding to enquiries and, where applicable, taking pre-contractual steps at the request of the data subject (Articles 6(1)(f) and 6(1)(b) GDPR).

Data Processed: Name, telephone number and message content.

Retention Period: For as long as necessary to manage the enquiry and subsequently for the period required to address potential legal liabilities.

5. Data Retention

CASADEVALL GROUP will retain personal data only for as long as necessary to fulfil the purposes described in this Privacy Policy.

Where legal obligations require longer retention periods, or where the data is necessary for the establishment, exercise or defense of legal claims, the information may be retained in a restricted and protected manner for the applicable limitation periods.

Once the applicable retention period has expired, personal data will be securely deleted.

6. Disclosure of Personal data

Personal data will not be disclosed to third parties except in the following circumstances:

1. Where it is necessary to share the information with other entities within CASADEVALL GROUP in order to properly manage the user's enquiry or request.
2. Service providers acting on behalf of CASADEVALL GROUP as data processors.
3. Public authorities, courts, tribunals or regulatory bodies where disclosure is required by law.

Any disclosure of personal data will be carried out subject to appropriate security measures and safeguards.

7. International Data Transfers

Given the international nature of CASADEVALL GROUP, certain enquiries may require the involvement of group companies located outside the European Economic Area (EEA).

Should international transfers of personal data occur, CASADEVALL GROUP will ensure that such transfers are carried out in accordance with the GDPR and that appropriate safeguards are implemented, including, where required, Adequacy Decisions adopted by the European Commission or Standard Contractual Clauses.

8. Data Subject Rights

Users may exercise the following rights regarding their personal data:

- Right of access
- Right to rectification
- Right to erasure
- Right to object
- Right to restriction of processing
- Right to data portability
- Right to withdraw consent, where processing is based on consent

Users also have the right to lodge a complaint with the competent supervisory authority if they consider that the processing of their personal data does not comply with applicable data protection legislation.

To exercise any of these rights, users may contact CASADEVALL GROUP at: privacy@casadevallgroup.com

CASADEVALL GROUP may request additional information to verify the identity of the applicant before processing the request.

9. Security Measures

CASADEVALL GROUP has implemented appropriate technical and organizational measures to ensure the security, integrity, availability and confidentiality of personal data.

These measures include, among others:

- Access control mechanisms.
- Protection against unauthorized access.
- Internal security management and monitoring procedures.
- Periodic review of implemented security measures.

CASADEVALL GROUP also applies the principles of data protection by design and by default wherever applicable.

10. Change to this Privacy Policy

This Privacy Policy may be updated from time to time in order to reflect legal, regulatory, technical or operational changes affecting the website or the processing of personal data.

Users are encouraged to review this Privacy Policy periodically to remain informed about how their personal data is processed.

Last updated: September 2026, Version 1:1

Approved by: Helene Liebst von Obelitz, Head of Sustainability and Creative Transformation